

## Agency Managers Develop Their Skills

**P**ort Authority employees who completed the 2010/2011 Agency Manager Development Program reconvened last week, five months after finishing their last course in a series of six training classes.

"The participants spoke about key learnings from their training, what's been going well since completing the program, what challenges they still face, and overcoming common obstacles," said HRD's **Terence Joyce**, the program facilitator. "It was an opportunity to reconnect and further develop their skills by sharing practical lessons learned and individual real-life experiences since finishing the larger-group, instructor-led classroom training programs."

He said the six-month program is a key component of the PA Succession Program, focusing specifically on management and senior supervisory leadership skills to enhance performance and promote a work environment that values ethics, diversity, workplace quality, and open communication.



John Denise

*Agency Manager Development Program participants are (front row, from left) Damian McShane, Teena Bacchus, Donna Enright-Trifari, Trish Keough, Max Dela Cruz Jr., Cristina Kiley, Ida Perich, Ana Carvajalino, (back row) Owais Ahmed, Nic Sarkisian, Steve Knapp, Aaron Sherburne, Maxim Abrams, program facilitator Terence Joyce, Sarah McKeon, and Alexander Spivak. Not pictured: Albert Anton, Catherine Britell, Pat Drew, Tomasz Gasiior, Charles Huang, Glenda Hutchinson, Tobi Mettle, Kevin O'Driscoll, Laurie Price, Bernard Rebecchi, Thomas Rosace, Marcus Stanford, and Jacqueline Torchi. Program participants are nominated by Succession Council members and department directors.*

### Calendar

#### Battle of the Badges

The Port Authority Police will take on NYPD in the Battle of the Badges charity softball game at MCU Park in Brooklyn on Sunday, July 31, opening ceremony at 11 a.m. See Employee Bulletins for more information, or call Police Officer **Angel Lopez** at 718 704-8317.

#### Last Wednesday

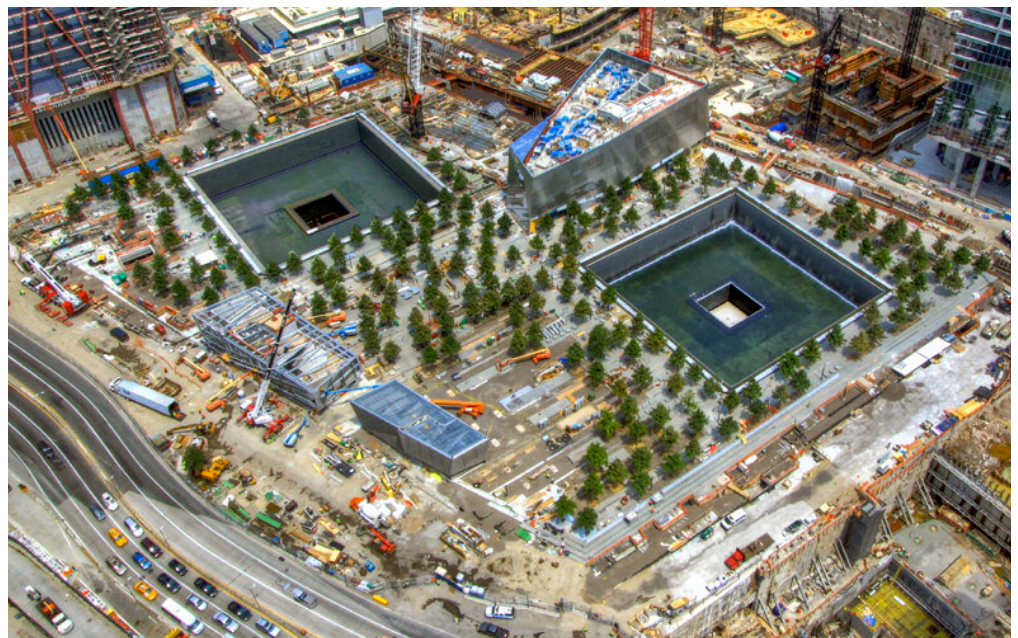
The next meeting of the Last Wednesday of the Month Club of PA retirees is set for noon on July 27 at In Napoli Restaurant in Fort Lee. Active employees are welcome.

For more information, contact **Bob Parisi** at bobp106@optonline.net.

#### Got Calendar News?

Send information about events to panews@panynj.gov or call 10-6397.

### WTC Update



Victor Nordstrom

*With seven weeks remaining before the September 11 opening of the 9/11 Memorial, workers are putting the finishing touches on the project by testing the giant waterfalls daily, planting trees and laying stones for the walkway.*

# Employee Profile: Ranie Rampersaud

*Editor's note: Between now and the 10th anniversary of 9/11, PA News is profiling some of the employees who played a role in the recovery efforts.*

**Title:** Sourcing Recruiter, Human Resources.

**Residence:** Old Bridge, NJ.

**Joined the Port Authority:** June 1985.

**First job:** "I started as a Receptionist in HRD and then moved through various departments and administrative positions."

**Duties:** "I represent the agency at career fairs, community and networking events to source and seek out qualified candidates to fill PA job vacancies. I identify and network with various organizations to source potential future employees. In addition, I source, screen, and submit qualified applicants through the testing and selection process."

**Personal interests:** "Watching old black-and-white movies, visiting historical sites, and traveling. I also got my master's degree in Management



Cynthia Armour

Leadership from Thomas Edison State College."

**On 9/11:** "I was attending an HR networking class at Cornell University on 34th Street. Since I was nearest to the PABT, I called the Maintenance Manager, who told me to come over. I was teamed up with the

Maintenance Supervisor and we set up an office/call-in center. I stayed there for two days.

"After 9/11, I took on the role of family liaison, assisting the families of PA employees who were victims."

**Thoughts about the job:** "The PA is a good organization with a good foundation. I appreciate the many ways the agency supports the communities surrounding our facilities, and I'm proud to represent it.

"The best part of my job is seeing candidates I've identified join the agency, and then seeing them become supervisors in the maintenance and operations ranks. It's also very rewarding to see candidates from inner-city communities who did not think they could have a career in a sound organization become very successful employees."

## Achievements

### Bachelor's Degree

Procurement's **Nancy Ubilla** received a bachelor's degree in Public Administration from Fairleigh Dickinson University.



### 'One of the Greatest Things'

The E-ZPass toll-collection system, created by the Port Authority and six other agencies in New York, New Jersey, and Pennsylvania, was named one of the 100 Greatest Things About America by Forbes magazine.

E-ZPass came in 66 in Forbes' ranking, right behind Clint Eastwood.

The top five, in order: Opportunity, the Interstate Highway System, the Sears Tower, Wal-Mart employees in Joplin, Missouri, and the U.S. Navy Seals.

## Doing Business with SWF

**T**he Stewart Air Service Development Office and the Orange County Chamber of Commerce hosted a business opportunity forum on June 17 at the OCCO offices in Montgomery, NY.

The goal of the forum, "How to do Business with the Port Authority and Aviation Industry at Stewart," was to engage the talents and resources of local businesses for future opportunities with buyers at Stewart International, said former SWF General Manager **Diannae Ehler**, who was named July 7 as Deputy Director of TB&T.

"About 45 percent of the contracts and 55 percent of the dollars to date have been awarded to local firms," she said. "This was not by accident, but an example of the agency's commitment to Stewart and



Debi Malitz

**SWF Senior Program Manager Gregory Reszka, former SWF General Manager Diannae Ehler, Dutchess County Chamber of Commerce President Charlie North, local contractor Jerry Argenio, Orange County Chamber of Commerce President Dr. John D'Ambrosio, and SWF Airport Property Development Manager Michael Torelli commemorate a recent forum "success" – Mr. Argenio's firm was selected for SWF ramp paving work performed in background.**

the local community."

She thanked ASDO and the Office of Business Diversity & Civil Rights "for their good work in making this happen."